TEKNO▲SERVICE®

Technology at your fingertips

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1.TECHNOLOGY AT YOUR FINGERTIPS

TEKNO**SERVIC**E is a Spanish company with more than 25 years experience in the ICT sector. It specializes in offering Integrated Technological Solutions, based on the quality of **TTL Professional®** products and top-level service.

1.1. HISTORY

TEKNO**SERVICE** was founded in 1991 with the goal of offering IT products and services.

As a result of the sales figures attained and with the goal of offering greater agility and quality solutions to our clients, in 2008 TEKNO**SERVICE** founded a manufacturing facility in Bollullos de la Mitación (Seville).

With a production capacity of more than 200,000 units annually, the company has strived to expand gradually at the national and international level since the beginning, while always guaranteeing the strictest quality standards.

In this way, TEKNO**SERVICE** has established itself as a leading manufacturer of hardware in Spain.

Since its founding, TEKNO**SERVICE** has achieved significant milestones throughout its history as a rapidly growing company. One of the most important occurred in 2013, when it was approved to be a microcomputer supplier by the **CERN** (European Organization for Nuclear Research), able to participate in the supercomputing projects at the Data Centers in Meyrin (Switzerland) and Budapest (Hungary), manufacturing and providing **TTL Professional®** storage arrays, and thusly becoming the only Spanish IT supplier in the **CERN.**

1.2. TEKNO**SERVICE** VALUES

QUALITY

TEKNO**SERVICE** guarantees that 100% of its production passes an individual testing process (stress test) that puts all of the **TTL Professional®** components to the test at maximum capacity during a minimum of eight hours.

EXPERIENCE AND OUR TEAM

Our multidisciplinary team is composed of professionals whose experience and dedication allows us to tackle complex technological problems.

Their ongoing search for excellence in their work and their enthusiasm for each project have contributed to making us the leading company in the sector. We believe in and value people, dedicating ourselves to the professional development of our team.

FLEXIBILITY AND ADAPTABILITY

TEKNO**SERVICE**'s working method is based on flexibility and treating each project in an individualized manner. In this way, we are able to provide personalized and effective solutions to our clients.
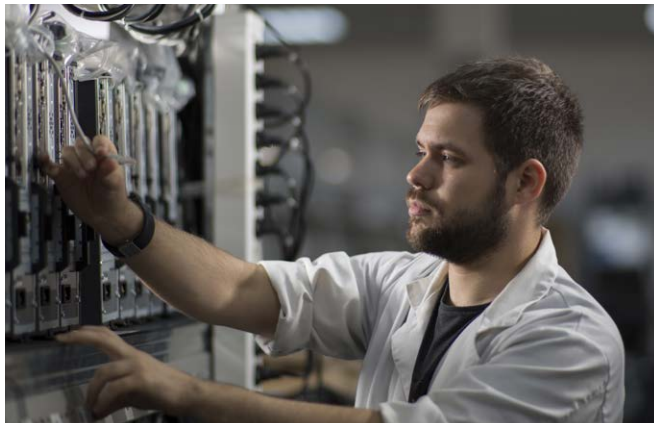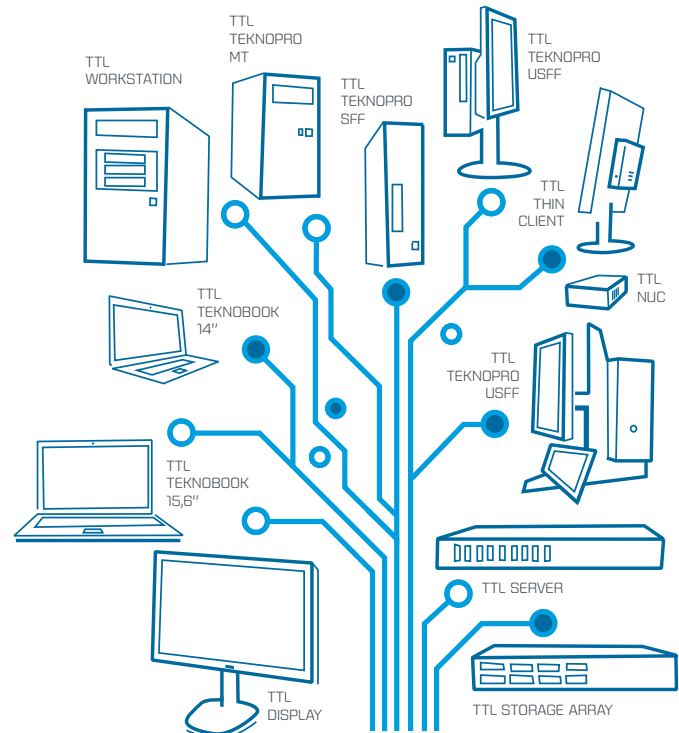
TESTED FOR
CERTIFIED
MORE THAN 8 HOURS

2 Lines of Business

2.1. PRODUCTION

Under our brand TTLProfessional®, we produce a wide range of computers, laptops, Ultrabook™, lightweight terminals, servers, storage arrays and graphic workstations, all with the latest technology.

TTL Professional products are constantly evolving under the supervision and monitoring of our Engineering and Networking laboratory, which manages I+D+i projects.

In addition to carrying out strict quality control procedures, at TEKNO**SERVICE** we take the utmost care in choosing the components with which we manufacture TTL Professional® products, therefore we only work with leading suppliers worldwide.

TTL WORKSTATION

TTL TEKNOPRO MT

TTL TEKNOPRO SFF

TTL TEKNOPRO USFF

TTL TEKNOPRO USFF

TTL THIN CLIENT

TTL NUC

TTL TEKNOBOOK 14"

TTL TEKNOBOOK 15,6"

TTL SERVER

TTL DISPLAY

TTL STORAGE ARRAY

TTL Ultralight

TTL Laptop

TTL Thin Client

TTL Server
TTL Storage Array

TTL Teknopro MT

TTL Teknopro SFF

TTL Teknopro USFF

TTL Teknopro USFF +

TTL Teknopro Mini

TTL Nuc

TTL All in One

TTL Workstation

TTL Monitor
Regulable en altura. 18/19,5/21.5/24/27" 16:9

TTL Monitor
18 / 21.5" 5:4

2.2. TTL SOLUTIONS

TTL OS

TEKNOSERVICE has developed a **GNU/Linux based** flexible and secure operating system, tailored to their customers, and specially designed for lightweight terminals and embedded devices. This is **TTL OS**, a tool that makes everything possible and which allows exchanges between subsystems that adapt to any user's requirements.

- **Totally customizable** solution.
- **Easy to use.**
- **Safe system.**

TTL VD

The new TEKNOSERVICE solution, TTL VD, allows **virtual desktop infrastructure** (VDI) and remote management of virtual images from web browsers. This **system** is designed for **mobility.** Furthermore, served on the operating system, **TTL OS** increases the possibilities provided, including new features: captive portal where users can assess their different equipment, unrivalled efficiency and automatic terminal shutdown having finished the VDI.

- **Versatility and lightness.**
- Resource **optimization.**
- **Security.** Prepared for procedures with the public administration.
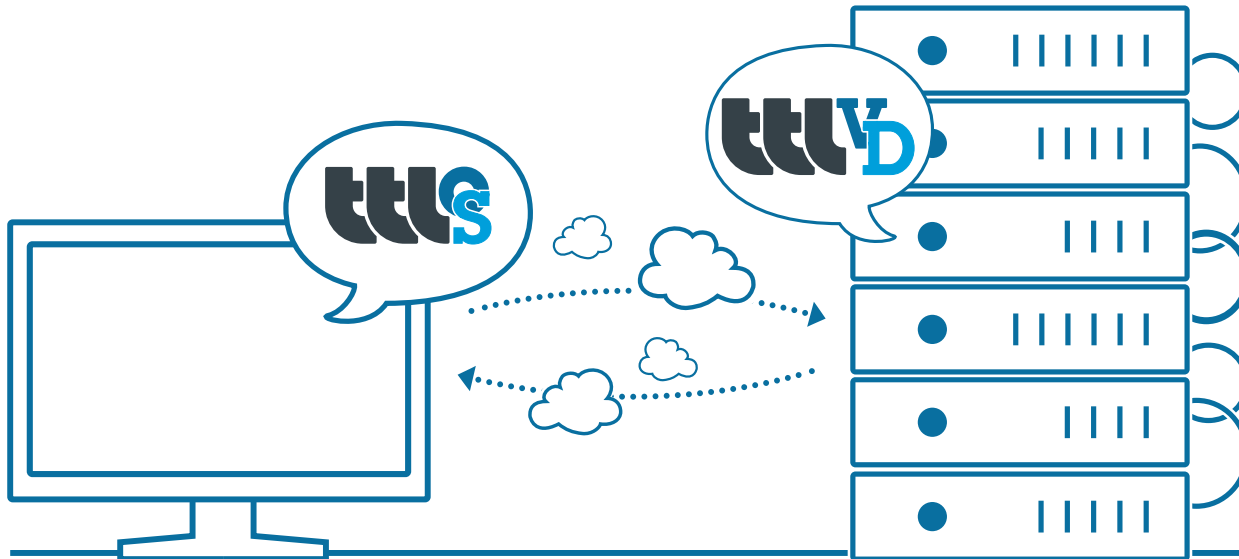
2.3. AUDIOVISUAL EQUIPMENT

Aimed at assisting with technological access to public institutions and private companies, and anticipating their requirements, TEKNO**SERVICE** puts an extensive range of audio-visual products at the disposal of their customers, adjusting to the specifications that each user might need and offering an adaptable and flexible variety that can respond to any type of requirement. With the support of the main manufacturers, they offer an extensive catalogue of products, ranging from large sized monitors, projectors or interactive whiteboards, photo and video cameras and sound equipment.

In addition, TEKNOSERVICE put at the disposal of their clients an exclusive **professional videoconference service** and a **360-degree novel recording system**.

VIDEO CONFERENCE FACILITY

- **High-definition** resolution
- **Up to 50 participants** connected in a virtual data room
- **Standard solution** for any type of device and customer
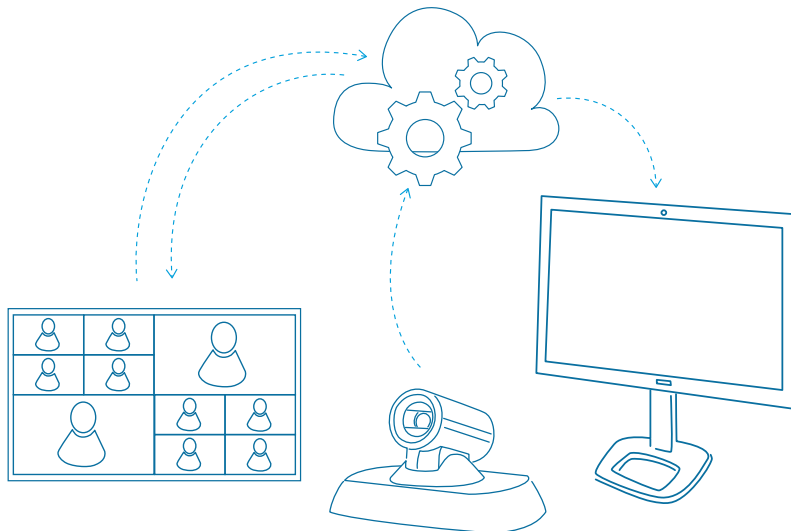
TTL PANORAMIKA

- **180 degree** image and sound recording
- **Simple and accessible** product
- Ideal for **plenary city councils and courtrooms, as well as education centres, leisure and cultural uses, etc.**

2.3. SERVICES

The integrated technological service at TEKNO**SERVICE** is carried out in a flexible and personalized way:

- **HelpDesk.**
  Immediate phone assistance, incident management and online technical assistance·
- **Hardware Maintenance.**
  Preventative and Corrective.
- **Outsourcing.**

With the goal of offering its services with closeness and agility in any part of the world, TEKNO**SERVICE** has its best allies in the local business network. The company has a network of more than two hundred Service Points. They all have extensive experience in the sector and have passed a rigorous approval process, always meeting the TEKNO**SERVICE** standards of quality.

2.4. IT LEASING

TEKNO**SERVICE** offers IT Leasing services on its own (financial and technical). Currently, we have more than 25,000 computers, which makes us leaders in IT Leasing in Spain.

- Consulting.
- Computer suppliers.
- Maintenance/Outsourcing.
- On-line service.
- Warranties.
- Financing.
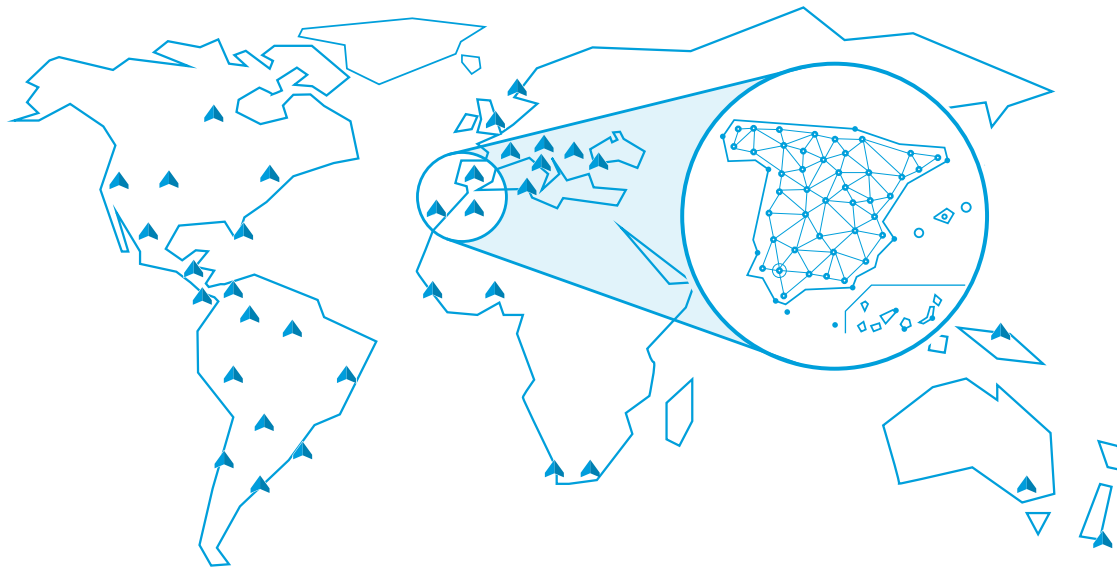
3 I + D +i

I+D+i

Our commitment to quality and technological advancement drives us to continually invest in research and knowledge and to work on the constant improvement of our products and services.

Our I+D+i department is without a doubt the cornerstone of all our projects and technological solutions.

Continual research allows us to offer agile and effective solutions to meet our clients' evolving needs. TEKNO**SERVICE** develops personalized solutions in a constantly changing environment in which technology plays an increasingly important role.

Thanks to the agreements held between leading brands in the industry, we can design integrated solutions in any field and for any type of configuration. Our team of highly qualified engineers guarantees optimum results.
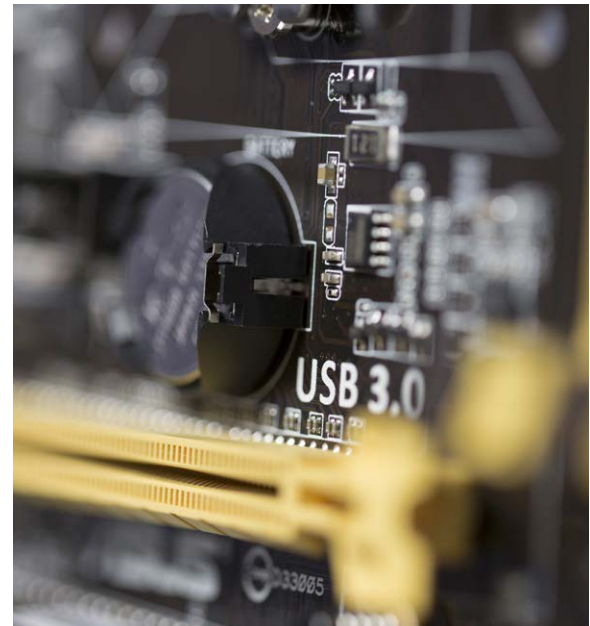
4 Clients

CLIENTS

The quality and effectiveness of our products and services have lead leading public organizations and private companies to be our clients.

Especially noteworthy: European Organization for Nuclear Research (CERN), seven state ministries, all of the regional governments, twenty provincial councils, twenty-five universities and two thousand municipal governments.

MINISTRIES

GOBIERNO DE ESPAÑA — MINISTERIO DE INDUSTRIA, TURISMO Y COMERCIO	GOBIERNO DE ESPAÑA — MINISTERIO DE DEFENSA	GOBIERNO DE ESPAÑA — MINISTERIO DE EMPLEO Y SEGURIDAD SOCIAL	GOBIERNO DE ESPAÑA — MINISTERIO DE JUSTICIA
GOBIERNO DE ESPAÑA — MINISTERIO DE EDUCACIÓN, CULTURA Y DEPORTE	GOBIERNO DE ESPAÑA — MINISTERIO DE LA PRESIDENCIA	GOBIERNO DE ESPAÑA — MINISTERIO DE HACIENDA Y ADMINISTRACIONES PÚBLICAS	

REGIONAL GOVERNMENTS

JUNTA DE ANDALUCÍA · Comunidad de Madrid · Generalitat de Catalunya · XUNTA DE GALICIA · Principado de Asturias · Govern de les Illes Balears · EUSKO JAURLARITZA GOBIERNO VASCO · Gobierno de Canarias · GOBIERNO DE ARAGON

Castilla-La Mancha · GOBIERNO de CANTABRIA · Comunidad de La Rioja · Gobierno de Navarra · Junta de Castilla y León · Región de Murcia · Generalitat VALENCIANA · JUNTA DE EXTREMADURA

PROVINCIAL COUNCILS

DIPUTACIÓN DE TOLEDO · DIPUTACIÓN DE SEVILLA · DIPUTACIÓN DE BADAJOZ · málaga.es diputación · DIPUTACIÓN DE CÁCERES · Diputación de Córdoba · DIPUTACIÓN DE CIUDAD REAL · Diputación de Cádiz · DIPUTACIÓ DE CASTELLÓ

DIPUTACIÓN DE HUELVA · DIPUTACIÓN DE ALBACETE · Diputación de Granada · DIPUTACIÓN PROVINCIAL DE CUENCA · DIPUTACIÓN DE ALMERÍA · DIPUTACIÓN DE JAÉN · DIPUTACIÓN DE GUADALAJARA

MUNICIPAL GOVERNMENTS

UNIVERSITIES

PUBLIC COMPANYS

PRIVATE COMPANYS

TEKNOSERVICE, CERN SUPPLIER

The European Organization for Nuclear Research, known by the initials CERN, is currently the biggest particle physics research laboratory worldwide.

Founded in 1954, it was one of the first joint European laboratories and it now has twenty-one member states, two thousand four hundred employees and ten thousand collaborating scientists from one hundred and thirteen different nationalities.

At CERN, physicists and engineers from all over the world test the fundamental structure of the universe. They have the largest and most complex scientific instruments to study the basic building blocks of matter, fundamental particles. The biggest particle accelerator in the world is located in its facilities, as well as detectors that observe and store the information from collisions between particles.

In 2013 TEKNOSERVICE achieved one of the biggest milestones in its history, becoming a certified microcomputing supplier of the CERN, after participating in an international competition, "Suministro de Ordenadores Personales" (Personal Computer Supplier) in which it competed against the leading manufacturers worldwide. It has become, in this way, the only Spanish company certified and approved by the largest scientific research center worldwide.

In the same way, TEKNOSERVICE has carried out the supercomputing project for mass data storage, providing storage arrays to the Data Center in Meyrin (Switzerland) as well as to the new computing center located in Budapest (Hungary).

5 Approvals and Certifications
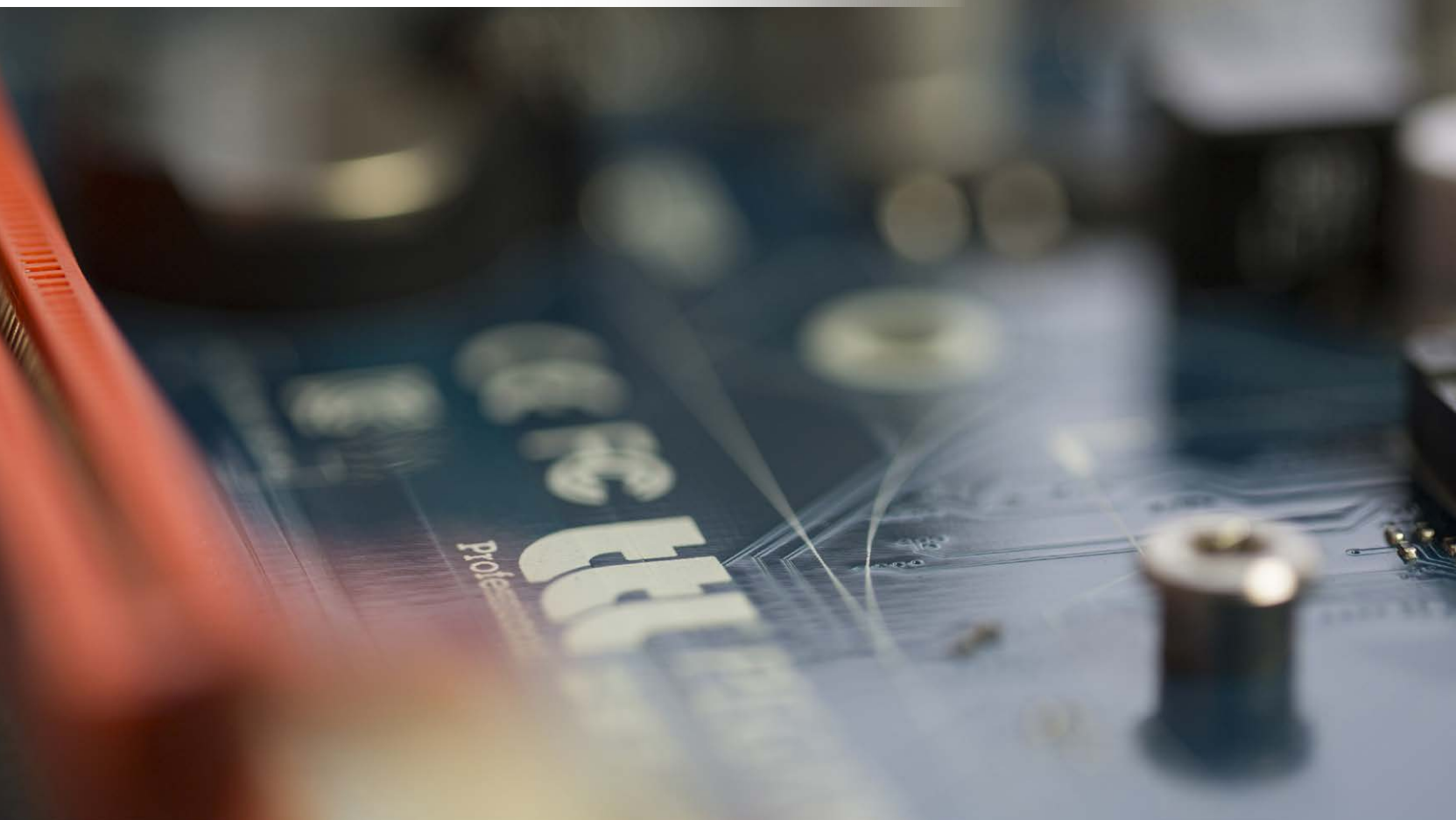
APPROVALS

With the goal of offering clients of the public administration optimum services, TEKNO**SERVICE** has its products approved in the following agencies:

CERTIFICATIONS

Microsoft Gold OEM (Original Equipment Manufacturer), recognition as a top-level manufacturer. With the OEM competency, TEKNO**SERVICE** demonstrates its ability to design and provide quality hardware solutions optimized for Microsoft software.

Microsoft Partner
Gold OEM

Intel Technology Provider Platinum level, a program which rewards superior technical and business knowledge, which enables our leadership and development of solutions based on Intel technology.

(intel®) Technology Provider
Platinum 2018

ISO 9001, ISO 27001 and **ISO 14001 Certifications.**

ISO 9001
ISO 14001
ISO 27001
BUREAU VERITAS
Certification

OUR COMMITMENT

ENVIRONMENT

The obtainment of certifications such as ENERGY STAR, from the European Commission for Energy and Transport, or EPEAT GOLD, maximum certification at the international level for environmental quality in computer systems, as well as the 80 PLUS GOLD certification, which guarantees the energy efficiency of TTL Professional® computers, is an acknowledgement of TEKNO**SERVICE**'s effort to reduce its machines' energy consumption.

SOCIETY, CULTURE AND SPORTS

Our willingness to build a more equitable society is reflected in our commitment to initiatives like:

- Spanish Committee of UNHCR.
- Business Alliance for Child Vaccination-Obra Social La Caixa.
- Compostela Sports Club (Sponsorship).
- Animal Protection Agency 'No me Abandones'.
- Musical Alchemy Foundation: Patronage of musicians, collaboration with musical art.
- SOS Children's Villages Spain.
- 'Sevilla Abierta' Initiative.
- Maestranza, 'Empresa amiga' .

sponsorships
- sports
- culture

cooperation
- integration
- development cooperation
- animal protection

TEKNO SERVICE® ttl® Professional

teknoservice.es