

Edge DX – Improving work from anywhere

Working remotely is now a business imperative

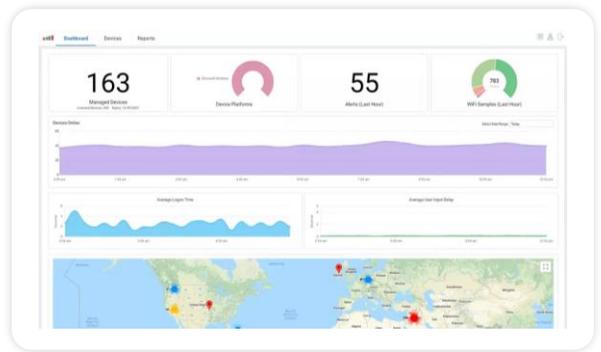
Millions of us work remotely and we wouldn't want it any other way. Luckily, the percentage of employees working remotely is expected to grow. IDC projects that the US mobile worker population will rise to nearly 60% of the total workforce by 2024.

We must ensure a great digital experience

Device management tools lack visibility to the user's experience. Deloitte states that a compelling workforce experience has a 22% higher engagement, 4x more likely to stay in jobs longer and have a 12% greater customer satisfaction than other organizations.

Edge DX improves the digital experience on physical endpoints

To better support work-from-anywhere workers, organizations must have the ability to collect employee experience metrics wherever they are working. This data then helps companies detect issues that impact the digital experience so that they can quickly fix problems and help employees stay productive. Automated solutions will subsequently reduce the number of help desk tickets.



Understand the user experience on physical endpoints

Real-time data collection

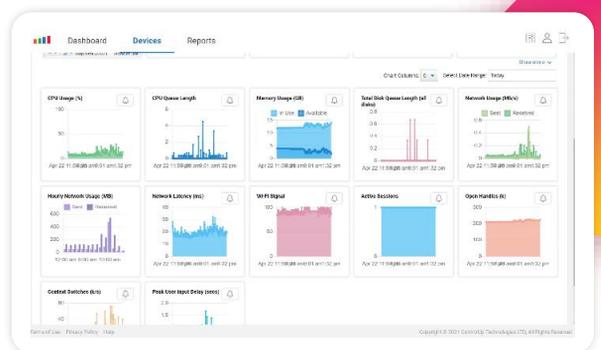
Employees can work from anywhere, but that doesn't prevent IT Admins from understanding their digital environments in real time. ControlUp facilitates this by sending digital employee experience metrics to our Edge DX cloud.

User experience reporting

The digital employee experience can change, and Edge DX user experience reporting makes it easy to find users—in real time—and fix known issues.

Detailed device reporting

Computers, networks, and ISP connectivity all affect the digital employee experience. ControlUp Edge DX reveals every performance factor you need to understand what is causing a poor experience to keep employees energized and productive.



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Optimize the user experience on physical endpoints

Fix the digital employee experience in real time

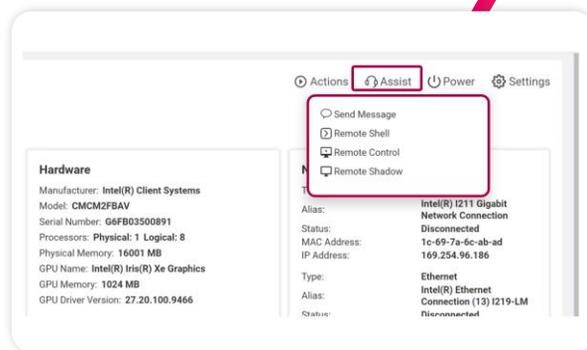
We all use scripts to manage our environments. Edge DX provides a library of scripts that run on one or many devices to improve the digital employee experience.

Be alerted when an experience suffers

The digital employee experience can break down. In that case, Edge DX notifies you when the experience is poor, so you can fix the problem—either manually or with automation—before a help desk ticket is created.

Virtually support your employees

IT issues can be frustrating to deal with alone. Edge DX lets you shadow or "remote control" a user's session to better help the employee through challenging experiences.



Deploy endpoint experience management at scale, in minutes.

Fully managed cloud infrastructure

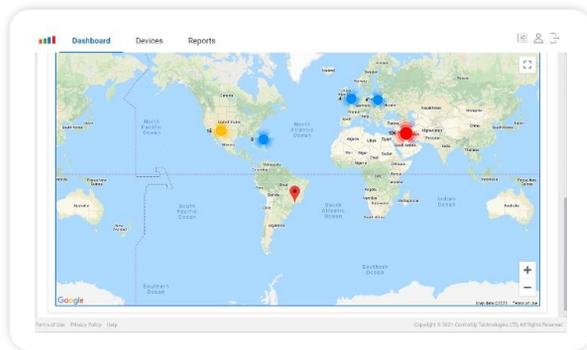
Why wait? Edge DX is ready to use now. Sign up and deploy one agent, and that's all! You'll be all set to improve the digital employee experience in minutes.

Unlimited scalability

Our SaaS application can easily scale to thousands of devices or applications located anywhere around the world.

End-to-end security

Edge DX offers multi-factor authentication, role-based administration, outbound HTTPS/TLS communication, and proxy support made easy for your security department to approve and deploy.



Learn how to improve work from anywhere today

Let us show you

Schedule a 30 Min. demo



Learn more

Enjoy a 5 Min. read

